



# THE SITUATION REPORT

The Official Newsletter of Greenville County Emergency Management

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# NEW LOOK



The logo for the Greenville County
Special Operations Team has been
redesigned! The single "G" in the logo
signifies a "one-stop shop" or "one call"
for assistance throughout the county.
This single point of reference can
provide aid to any agency in Greenville
County, allowing any department
member to join. The lightning bolt
represents strength, speed of response,
and the power of teamwork and
training. It signifies the quick
adaptability of the emergency first
response team to handle any incident
they are called to.

The Special Operations Team
Application form is now available
online! You can apply for your team
membership digitally. After you submit
your application and provide your
department heads' information, they will
automatically receive an email allowing
them to approve or deny the request.
Once they've completed their step, the
applicant, their department head, and
the Special Operations Team
Coordinator will be notified of the
approval or denial of the application.





## HELENE ASSISTANCE



### **UNITED WAY CLEANUP HOTLINE**

Volunteers help with tree removal, mucking out, tarping and clearing debris:

Call 833-799-9880 Mon-Fri 9AM-4PM

### **DEBRIS PICKUP**



Questions regarding debris removal from county or private roads can be sent to County Roads & Bridges at 864-467-7016, or email <a href="mailto:debris@greenvillecounty.org">debris@greenvillecounty.org</a>

Questions regarding debris removal from the city of Greenville can be answered by calling 864-232-2273 or emailing <a href="mailto:debris@greenvillesc.gov">debris@greenvillesc.gov</a>

Questions regarding debris removal from municipalities, call:

Fountain Inn: 864-531-0644

Greer: 864-848-2184

Mauldin: 864-289-8904

Simpsonville: 864-967-9531

Travelers Rest: 864-834-8740

## HELENE ASSISTANCE



#### FEMA DISASTER ASSISTANCE

Apply online: <a href="https://www.disasterassistance.gov">www.disasterassistance.gov</a>
Apply by phone: Call 1-800-621-3362
Apply in person: Visit the Disaster Recovery
Center (DRC)



### **DISASTER RECOVERY CENTER (DRC)**

Freetown Community Center
200 Alice Avenue, Greenville, SC 29611
Mon-Sat 8AM-7PM

HOLIDAY SCHEDULE: The DRC will be closed on December 24–25, 2024 and January 01, 2025

THE LAST DAY OF DRC OPERATIONS WILL BE JANUARY 07, 2025 AT 7PM

## INDIVIDUAL ASSISTANCE

### **INDIVIDUAL ASSISTANCE**

WHO IS ELIGIBLE TO APPLY?

South Carolina homeowners and renters in Greenville County who were affected by Hurricane Helene are encouraged to apply





# WHAT to EXPECT after YOU APPLY for FEMA ASSISTANCE



A FEMA inspector may call you to set up a time and date to perform the inspection at the damaged address. Be sure to have your application number available.

### Inspectors will...

- Observe social distancing guidelines,
- · Show you their credentials,
- · Ask to see a photo ID,
- Ask to see documents to verify the home ownership or occupancy if FEMA has been unable to verify,
- Walk around the interior and exterior of your home if feasible,
- · Document damage.

## DURING THE INSPECTION

### Inspectors won't...

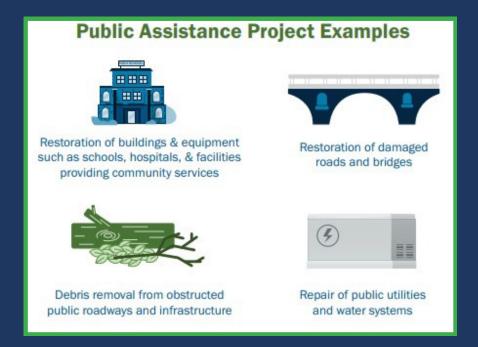
- Decide if you will receive assistance,
- Ask for money, bank account information, or credit card information.

## **PUBLIC ASSISTANCE**

### **PUBLIC ASSISTANCE**

### WHO IS ELIGIBLE TO APPLY?

State, Tribal, Territorial, and Local Governments, as well as certain types of private non-profit organizations.



Agencies that are not County departments will have to fill out the request for public assistance (RPA) via the FEMA grants portal by

December 13, 2024.



For additional information, or to apply for public assistance, click below!



# **CERT UPDATE**

In November, the Community Emergency Response Team (CERT) completed the Fall training cycle with 24 citizens graduating. This was the largest group of students on record. The in-person classes are designed for students to practice what they learned in the online portion of their training. Skills such as first aid, fire suppression, search and rescue and more are demonstrated.



more are demonstrated. The training wrapped up with a full-scale exercise testing all the skills the students have learned in a disaster-like scenario.

The CERT program was developed in the 1980's by the Los Angeles City Fire Department and formalized by FEMA in 1993 making the program available nationwide. Today, CERT is available for all citizens, including youth as young as 13 years old. The CERT program educates volunteer citizens about disaster preparedness and response activities to help their neighbors in the wake of a disaster. There is no cost to take the CERT training, and graduating students receive a certificate and a backpack with essential supplies.



The Greenville County CERT Program is completed in a hybrid format including an online portion and the in-person training. If you would like to get involved and learn life-saving skills, visit <a href="https://www.gceoc.com/cert">www.gceoc.com/cert</a>. Classes are forming now and will conclude in the Spring of 2025.











# STAY SAFE AS YOU DECK THE HALLS

KEEP DECORATIONS AT LEAST 3 FEET AWAY FROM HEAT SOURCES.

IF YOU HAVE A NATURAL CHRISTMAS TREE, WATER IT TO KEEP IT FRESH AND SAFE.

ALWAYS TURN OFF YOUR DECORATIONS WHEN YOU LEAVE YOUR HOME AND WHEN YOU'RE SLEEPING.

ONLY USE ELECTRONIC DECORATIONS IN DRY AREAS.

EVERY HOME NEEDS A WORKING SMOKE ALARM IN EACH BEDROOM.



# TRAINIG SPOTLIGHT SUBSCRIBE TO GET THE TRAINING NEWSLETTER

**Course Name:** Instructional Presentation and Evaluation Skills (G141)

When: January 07-08, 2025
Time: 9:00 am - 5:00 pm

**Location:** SCEMD Training Room - 2779 Fish Hatchery Rd. West

Columbia, SC 29172

**Register Here** 

**Course Name:** Public Information Basics (E/L 105)

When: January 21-23, 2025 Time: 9:00 am - 5:00 pm

**Location:** SCEMD Training Room - 2779 Fish Hatchery Rd. West Columbia,

SC 29172

Register Here

**Course Name:** Rapid Needs Assessment (G557)

When: January 21, 2025 Time: 9:00 am - 4:00 pm

**Location:** Webinar

Register Here

**Course Name:** Integration of Cybersecurity Personnel into the EOC for Cyber

Incidents (MGT 456)

When: March 18-20, 2025
Time: 8:00 am - 5:00 pm

**Location:** Greenville County Emergency Management-225 S. Pleasantburg

Dr. Greenville, SC 29607

Register Here