



GREENVILLE COUNTY

EMERGENCY MANAGEMENT



ACCESSING YOUR ACCOUNT

- Navigate to <https://accountportal.onsolve.net/greenvillecountysc>
- Enter your username and password.

The screenshot shows the login interface for the OnSolve CodeRED system. At the top is the Greenville County Emergency Management logo. Below it, the text "Sign In to your account" is displayed. A note states: "Enter your username and password. Passwords are case-sensitive." There are two input fields: "Username*" and "Password*", each with a placeholder "Enter username" and "Enter password" respectively. To the right of the password field is a lock icon. Below the fields are two links: "REMEMBER ME" (with an unchecked checkbox) and "Forgot Username or Password?". A "HELP CENTER" link is also present. At the bottom is a blue "SIGN IN" button.

- ✓ Your username is the email you registered with under the previous CodeRED system.
- ✓ If you are unsure of your username and/or password, you can click on "Forgot Username or Password".

- If you have any issues accessing your account or need assistance, contact Greenville County Emergency Management at 864-467-2680 or email emergencymanagement@greenvillecounty.org.
- Once you have logged into your OnSolve account, you can update your notification settings.



(864) 467-2680



www.gceoc.com



225 S. Pleasantburg Drive, Suite 2, Greenville, SC 29607




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MANAGING WEATHER NOTIFICATIONS


- Navigate to <https://accountportal.onsolve.net/greenvillecountysc>
- Enter your username and password.




Sign In to your account

Enter your username and password. Passwords are case-sensitive.

Username*

Enter username 

Password*


Enter password 

☐ REMEMBER ME [Forgot Username or Password?](#)

[HELP CENTER](#)

SIGN IN

- Complete the required fields:
 - ✓ Ensure your FIRST NAME and LAST NAME are correct.

 **Personal Details**

Welcome Angela!

firstName* middleName lastName*

Angela Enter middle name Perry





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- ✓ Ensure your **PRIMARY EMAIL** address is correct and add a **PRIMARY PHONE**. You can add multiple devices under **ADD DEVICE** if needed.

Device Details

Primary Email
anperry@greenvillecounty.org

Add PRIMARY PHONE

Add Device

- ✓ Add a **PRIMARY ADDRESS**. Add a **SECONDARY ADDRESS** if needed.

Location Details

Add PRIMARY ADDRESS

Add SECONDARY ADDRESS

- ✓ Enter your address into the **ADD LOCATION** box and then click on **ADD**.

Add Location

Add Location

225 South Pleasantburg Drive

Drag the map icon to an exact spot, if needed. Use the search bar to search for a new location

225 South Pleasantburg Drive
Greenville, South Carolina, 29607, U...
34.8382595, -82.3632184

Street Address 2 (Optional)
Enter address 2

Building (Optional)
Enter building

Floor (Optional)
Enter floor

CANCEL

ADD



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- ✓ Choose a GROUP based on your location (address). You may choose multiple Groups for your location depending on the notification you want to receive (i.e., Calls, Emails, or Text messages).

 Groups

<input type="checkbox"/> Central Zone + Greenville Weather Warning Calls 	<input type="checkbox"/> Central Zone + Greenville Weather Warning Emails 
<input type="checkbox"/> Central Zone + Greenville Weather Warning Texts 	<input type="checkbox"/> North Zone Weather Warning Calls 
<input type="checkbox"/> North Zone Weather Warning Emails 	<input type="checkbox"/> North Zone Weather Warning Texts 
<input type="checkbox"/> South Zone Weather Warning Calls 	<input type="checkbox"/> South Zone Weather Warning Emails 
<input type="checkbox"/> South Zone Weather Warning Texts 	

- **Choose Central Zone + Greenville Weather Warning Calls** if you would like Weather Warning phone calls for residents located between Highway 85 and Highway 11, and all of Greenville.
- **Choose Central Zone + Greenville Weather Warning Emails** if you would like Weather Warning emails for residents located between Highway 85 and Highway 11, and all of Greenville.
- **Choose Central Zone + Greenville Weather Warning Texts** if you would like Weather Warning text messages for residents located between Highway 85 and Highway 11, and all residents of Greenville.





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- **Choose North Zone Weather Warning Calls** for Weather Warning phone calls for residents North of Highway 11.
 - **Choose North Zone Weather Warning Emails** if you would like Weather Warning emails for residents North of Highway 11.
 - **Choose North Zone Weather Warning Texts** if you would like Weather Warning text messages for residents North of Highway 11.
 - **Choose South Zone Weather Warning Calls** if you would like Weather Warning phone calls for residents South of Highway 85.
 - **Choose South Zone Weather Warning Emails** if you would like Weather Warning emails for residents South of Highway 85.
 - **Choose South Zone Weather Warning Texts** if you would like Weather Warning text messages for residents South of Highway 85.
- ✓ When you are done, click on **SAVE**.

