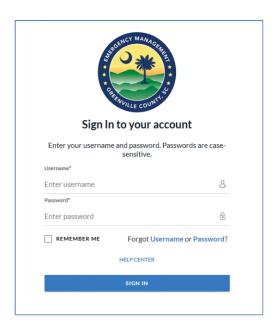




ACCESSING YOUR ACCOUNT

- Navigate to https://accountportal.onsolve.net/greenvillecountysc
- Enter your username and password.



- ✓ Your username is the email you registered with under the previous CodeRED system.
- ✓ If you are unsure of your username and/or password, you can click on "Forgot Username or Password".

- If you have any issues accessing your account or need assistance, contact Greenville County Emergency Management at 864-467-2680 or email emergencymanagement@greenvillecounty.org.
- Once you have logged into your OnSolve account, you can update your notification settings.



(864) 467-2680



www.gceoc.com

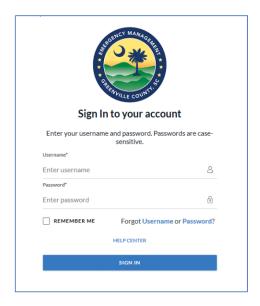






MANAGING WEATHER NOTIFICATIONS

- Navigate to https://accountportal.onsolve.net/greenvillecountysc
- Enter your username and password.



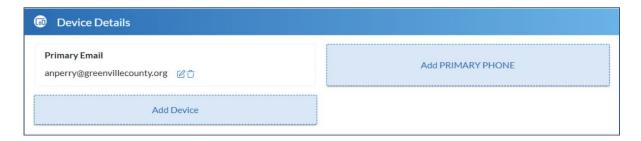
- Complete the required fields:
 - ✓ Ensure your FIRST NAME and LAST NAME are correct.







✓ Ensure your PRIMARY EMAIL address is correct and add a PRIMARY PHONE. You can add multiple devices under ADD DEVICE if needed.



✓ Add a PRIMARY ADDRESS. Add a SECONDARY ADDRESS if needed.



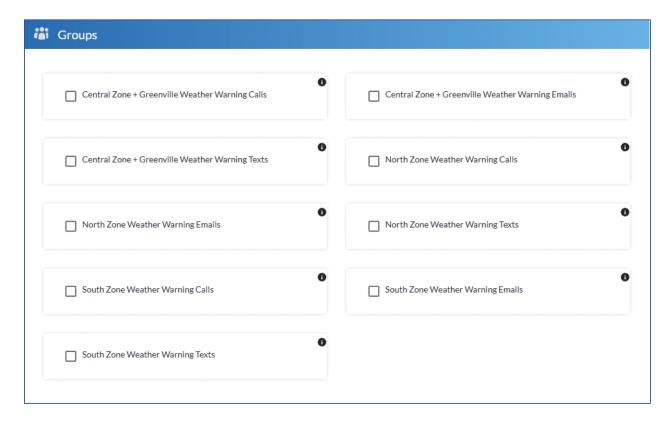
✓ Enter your address into the ADD LOCATION box and then click on ADD.







✓ Choose a GROUP based on your location (address). You may choose
multiple Groups for your location depending on the notification you want
to receive (i.e., Calls, Emails, or Text messages).



- ➤ Choose Central Zone + Greenville Weather Warning Calls if you would like Weather Warning phone calls for residents located between Highway 85 and Highway 11, and all of Greenville.
- > Choose Central Zone + Greenville Weather Warning Emails if you would like Weather Warning emails for residents located between Highway 85 and Highway 11, and all of Greenville.
- Choose Central Zone + Greenville Weather Warning Texts if you would like Weather Warning text messages for residents located between Highway 85 and Highway 11, and all residents of Greenville.





- ➤ Choose North Zone Weather Warning Calls for Weather Warning phone calls for residents North of Highway 11.
- ➤ Choose North Zone Weather Warning Emails if you would like Weather Warning emails for residents North of Highway 11.
- Choose North Zone Weather Warning Texts if you would like Weather Warning text messages for residents North of Highway 11.
- Choose South Zone Weather Warning Calls if you would like Weather Warning phone calls for residents South of Highway 85.
- > Choose South Zone Weather Warning Emails if you would like Weather Warning emails for residents South of Highway 85.
- Choose South Zone Weather Warning Texts if you would like Weather Warning text messages for residents South of Highway 85.
- ✓ When you are done, click on SAVE.

