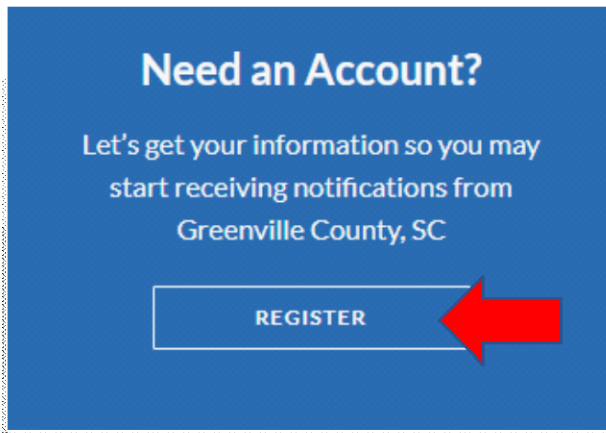




## CREATING A NEW ACCOUNT

- Navigate to <https://accountportal.onsolve.net/greenvillecountysc>



- Click on REGISTER under NEED AN ACCOUNT?

- Fill out the following fields: First Name, Last Name, Username, and Password.

✓ Your password must have a minimum of 8 characters and must not be a username.

- Check the box “I have read, understand and agree to the OnSolve privacy policy”. Then Check the box “I’m not a robot”.

Click the NEXT button.





# GREENVILLE COUNTY

## EMERGENCY MANAGEMENT



ONSOLVE  
**CODERED**

- If you have any issues accessing your account or need assistance, contact Greenville County Emergency Management at 864-467-2680 or email [emergencymanagement@greenvillecounty.org](mailto:emergencymanagement@greenvillecounty.org).
- Once you have logged into your OnSolve account, you can update your notification settings.



(864) 467-2680



[www.gceoc.com](http://www.gceoc.com)



225 S. Pleasantburg Drive, Suite 2, Greenville, SC 29607



## MANAGING WEATHER NOTIFICATIONS

- Navigate to <https://accountportal.onsolve.net/greenvillecountysc>
- Enter your username and password.

**Sign In to your account**

Enter your username and password. Passwords are case-sensitive.

Username\*

Enter username

Password\*

Enter password

REMEMBER ME      [Forgot Username or Password?](#)

[HELP CENTER](#)

**SIGN IN**

- Complete the required fields:
  - ✓ Ensure your **FIRST NAME** and **LAST NAME** are correct.

**Personal Details**

Welcome Angela!

firstName\*      middleName      lastName\*

Angela      Enter middle name      Perry





# GREENVILLE COUNTY EMERGENCY MANAGEMENT



- ✓ Ensure your **PRIMARY EMAIL** address is correct and add a **PRIMARY PHONE**. You can add multiple devices under **ADD DEVICE** if needed.

**Device Details**

Primary Email  
anperry@greenvillecounty.org

Add Device

Add PRIMARY PHONE

- ✓ Add a **PRIMARY ADDRESS**. Add a **SECONDARY ADDRESS** if needed.

**Location Details**

Add PRIMARY ADDRESS

Add SECONDARY ADDRESS

- ✓ Enter your address into the **ADD LOCATION** box and then click on **ADD**.

Add Location

225 South Pleasantburg Drive

Drag the map icon to an exact spot, if needed. Use the search bar to search for a new location

225 South Pleasantburg Drive  
Greenville, South Carolina, 29607, U.S.  
34.8382595, -82.3632184

Street Address 2 (Optional)  
Enter address 2

Building (Optional)  
Enter building

Floor (Optional)  
Enter floor

CANCEL ADD





# GREENVILLE COUNTY

## EMERGENCY MANAGEMENT



- ✓ Choose a GROUP based on your location (address). You may choose multiple Groups for your location depending on the notification you want to receive (i.e., Calls, Emails, or Text messages).

Groups

<input type="checkbox"/> Central Zone + Greenville Weather Warning Calls	<input type="checkbox"/> Central Zone + Greenville Weather Warning Emails
<input type="checkbox"/> Central Zone + Greenville Weather Warning Texts	<input type="checkbox"/> North Zone Weather Warning Calls
<input type="checkbox"/> North Zone Weather Warning Emails	<input type="checkbox"/> North Zone Weather Warning Texts
<input type="checkbox"/> South Zone Weather Warning Calls	<input type="checkbox"/> South Zone Weather Warning Emails
<input type="checkbox"/> South Zone Weather Warning Texts	

- **Choose Central Zone + Greenville Weather Warning Calls** if you would like Weather Warning phone calls for residents located between Highway 85 and Highway 11, and all of Greenville.
- **Choose Central Zone + Greenville Weather Warning Emails** if you would like Weather Warning emails for residents located between Highway 85 and Highway 11, and all of Greenville.
- **Choose Central Zone + Greenville Weather Warning Texts** if you would like Weather Warning text messages for residents located between Highway 85 and Highway 11, and all residents of Greenville.





- **Choose North Zone Weather Warning Calls** for Weather Warning phone calls for residents North of Highway 11.
  - **Choose North Zone Weather Warning Emails** if you would like Weather Warning emails for residents North of Highway 11.
  - **Choose North Zone Weather Warning Texts** if you would like Weather Warning text messages for residents North of Highway 11.
  - **Choose South Zone Weather Warning Calls** if you would like Weather Warning phone calls for residents South of Highway 85.
  - **Choose South Zone Weather Warning Emails** if you would like Weather Warning emails for residents South of Highway 85.
  - **Choose South Zone Weather Warning Texts** if you would like Weather Warning text messages for residents South of Highway 85.
- ✓ **When you are done, click on SAVE.**

SIGN OUT

SAVE

